

Summit Settings Corruption

1. Problem

Randomly and without explanation, the **CyAn ADP Summit** installation may become corrupted, throwing an unknown error and forcing the software to quit.

A quick way to fix this issue is to erase the “Beckman Coulter” key for the current user from the Windows Registry (a hierarchical database that stores configuration settings and options for the operating system and installed applications).

2. Solution

- Backup the “Beckman Coulter” Windows Registry key*
 - ✓ Type Windows key + R to open the Run dialog box
 - ✓ Type "regedit" (without quotes) and press Enter to open the Registry Editor
 - ✓ Navigate to the [HKEY_CURRENT_USER\Software\Beckman Coulter] key
 - ✓ Right-click the key, select Export then click Save
- Double-click the attached “Summit Fix (unknown error)” Windows Registry file. It removes the “Beckman Coulter” key and all its subkeys and values from the Windows Registry. By removing this key, any settings or data associated with the Summit application are deleted for the current user.
- Restart the Summit software. The Registry keys are recreated.

* In case of an issue, you can import the “Beckman Coulter” key to the Windows Registry by using the Import function or by double-clicking the backed-up file.

Modifying the Windows Registry can have serious consequences if done incorrectly.